

Parts Replacement Warranty Request Form

Must be filled out clearly and completely to receive warranty consideration. Please print in black or blue ink only.
NOTE: WARRANTY CLAIMS CAN TAKE UP TO 120 DAYS.



BUSWEST

DATE _____

CUSTOMER INFORMATION

Customer: _____
Contact Name: _____
Mailing Address: _____
City: _____ State: _____ Zip: _____
Phone number: _____ Phone Extension #: _____

SCHOOL BUS INFORMATION

Make: _____ Model: _____
Complete 17 digit VIN: _____
Engine Parts Only: _____ Engine Model: _____
Serial Number: _____

PART INFORMATION

Original purchase date: _____
Original part invoice#: _____ Replacement part invoice#: _____
(Replacement invoice from authorized dealer is required for refund requested claims).
Part failed date: _____
Miles on vehicle when part was installed: _____
Miles on vehicle when part failed: _____
Part description: _____
Part number: _____
Failed component serial number (if applicable): _____
Reason for failure (please be clear and descriptive): _____

Customer signature >

CUSTOMER RECEIVED PARTS Yes No Date _____
BusWest use only
Refund due? Yes No Warranty tag#: _____
Core credit due Yes No Core credit invoice#: _____
Part received by (please print): _____
Manager Approval: _____

★ BusWest Corporate HQ
21107 South Chico Street
Carson CA 90745
Telephone: (310) 984-3900
Fax: (310) 984-3996

★ BusWest Sacramento
210 North East Street
Woodland, CA 95776
Telephone: (424) 210-3022
Fax: (530) 406-1249

★ BusWest Las Vegas
3701 Freightliner Dr
N. Las Vegas, NV 89081
Telephone: (702) 643-0313
Fax: (702) 940-6029

★ BusWest Hawaii
311 Pacific Street
Honolulu, HI 96817
Telephone: (877) 285-0051
Cell: (904) 521-6978

★ BusWest Fontana
10150 Cherry Ave
Fontana CA 92335
Telephone: (909) 770-5170
Fax: (909) 829-4721

★ BusWest PreOwned
13750 Valley Blvd
Fontana CA 92335
Telephone: (888) 287-9077
www.buses-used.com

★ BusWest Fresno
1155 E North Ave
Fresno CA 93725
Telephone: (310) 984-3927
Fax: (559) 498-6020

800.458.9199
www.buswest.com